TERMS AND CONDITIONS OF USE – EARLY PAWS SECURE DOG FIELD HIRE (FIELDS 1 AND 2)

Please read these Terms and Conditions carefully before making a booking. By booking a session and utilizing the secure dog field, you (the "Client", "User", or "Customer") agree to be bound by these terms.

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1. BOOKING, ARRIVAL, AND DEPARTURE

* **1.1. Session Duration: Bookings are strictly valid only for the specific date and time slot selected during checkout. Please ensure yourself and your dogs are ready to vacate the field a few minutes before the end of your session to ensure no crossover between clients.
* **1.2. Arrival Buffer: If you arrive early, you must wait in the car park until the previous user has entirely vacated the field and walked far away enough for there to be no direct crossover when walking to/from the fields.
* **1.3. Lead Policy: Dogs must remain on lead at all times. The only area a dog can be off-lead is in the secure field.

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2. GATE SECURITY AND PROPERTY ACCESS

* **2.1. Locking Procedure: Any gate/door that you pass through must be shut behind you.
* **2.2. Escape Prevention: It is the Customer's sole responsibility to ensure that gates are shut properly during use. Early Paws accepts no liability for dogs escaping due to improperly secured gates or fences.
* **2.3. Vehicle Limits: Vehicles must be driven at a strict speed limit under 10 mph at all times on the property.

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3. DOG LIMITATIONS AND SUPERVISION

* **3.1. Maximum Capacity: The standard booking fee covers up to three (3) dogs. Any additional dogs must be declared at the time of booking and paid for in accordance with current pricing schedules. There should be no more than 10 dogs on the field at any one time unless previously discussed with a member of staff.
* **3.2. Unattended Dogs: Dogs must never be left unattended in the field at any time. The Customer must remain inside the secure enclosure with their dogs for the entirety of the session.
* **3.3. Control and Behaviour: The Customer must maintain visual contact and control over their dogs at all times. If a dog shows extreme distress or continuous fence-destructive behaviour, the session must be terminated immediately.
* **3.4. Digging: Dogs are strictly prohibited from digging. If your dog digs a hole, you must notify Early Paws immediately and make a reasonable attempt to level the ground to prevent injury to other users.

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4. HEALTH, HYGIENE, AND VACCINATIONS
* **4.1. Health Declaration: Dogs must be free from contagious diseases, parasites, and illness. If your dog or any animal in your household has suffered from kennel cough, vomiting, diarrhoea, or flea/tick infestations within the past 72 hours, you must not visit the field.
* **4.2. Vaccination Status: By agreeing to these terms, you certify that all dogs attending the session are up-to-date with routine vaccinations (or valid titer tests) and regular worming treatments.
* **4.3. Waste Management: You must pick up all dog waste immediately. All faeces must be bagged securely and placed exclusively in the designated dog waste bins provided on site. Failure to pick up after your dog will result in a permanent ban.
* **4.4. Litter and Toys: All human litter, broken toys, treats, and unconsumed food must be cleared from the field and taken home by the Customer.

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5. DANGEROUS DOGS ACT & RESTRICTED BREEDS (UK)
* **5.1. Compliance with Law: Owners of breeds restricted under the Dangerous Dogs Act 1991 (including but not limited to the XL Bully, Pit Bull Terrier, Japanese Tosa, Dogo Argentino, and Fila Brasileiro) must comply with all current UK government legislation.
* **5.2. Mandatory Conditions for Restricted Breeds:
- The dog must be registered with the Index of Exempted Dogs (IED) and a valid Certificate of Exemption must be available for inspection upon request.
- The dog must be kept on a lead and muzzled until inside the secure field and the gate must be closed properly.
- Once the field gate is closed, the muzzle and lead may be removed.
  - The dog must be muzzled and placed back on a lead before unlocking the gate to exit.
 - The handler-to-dog ratio for a restricted breed must be 1:1 at all times unless otherwise agreed in writing.
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6. HUMAN SAFETY AND CHILDREN
* **6.1. Child Supervision: Children are permitted in the field but must be under strict, constant adult supervision at all times.
* **6.2. Equipment Use: The field features, structures, and boundaries are engineered solely for canine use. Children and adults are strictly prohibited from climbing fences, gates, agility obstacles, or shelters.
* **6.3. Footwear: The terrain may be uneven, muddy, or slippery. Customers must wear appropriate outdoor footwear (e.g., walking boots or wellington boots) to prevent slips and falls.

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7. PROHIBITED ACTIVITIES
* **7.1. Smoking and Vaping: Smoking, and the use of e-cigarettes are strictly prohibited across the entire site.

* **7.2. Fires and Drones: Campfires, barbecues, fireworks, and the operation of drones or remote-controlled vehicles are explicitly banned.

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8. LIABILITY INDEMNITY & WAIVER
* **8.1. Use at Own Risk: The Customer acknowledges that the secure dog field is an outdoor environment. You agree that use of the field, its equipment, parking area, and access paths is entirely at your own risk.
* **8.2. Exclusion of Liability: Early Paws, its owners, and employees accept no liability for:
    * Any injury, illness, or death sustained by any dog.
    * Any injury, illness, or death sustained by any human user.
    * Any loss, theft, damage, or destruction of personal property, clothing, or vehicles while on the premises.
    * The escape of any dog from the secure area.
* **8.3. Customer Indemnity: The Customer agrees to indemnify and hold harmless Early Paws against all claims, losses, damages, liabilities, costs, or expenses (including legal fees) arising from the actions of the Customer, their guests, or their dogs while using the facility.

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9. CANCELLATIONS, AMENDMENTS, AND REFUNDS
* **9.1. Cancellation Policy: Bookings can be cancelled any time but the payment is non-refundable. Rescheduling an appointment does not incur any further costs.
* **9.2. Weather Conditions: Bookings will not be refunded or rescheduled due to poor weather (such as rain, snow, or mud) unless Early Paws deems the field unsafe and cancels the session proactively.

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10. ENFORCEMENT AND AMENDMENTS
* **10.1. Right of Refusal: Early Paws reserves the right to refuse entry, cancel existing bookings, or permanently ban any individual or dog without refund if these Terms and Conditions are breached.
* **10.2. CCTV Monitoring: The property is monitored by 24-hour CCTV for security, safety, and compliance verification.
* **10.3. Variations: Early Paws reserves the right to amend these Terms and Conditions at any time without prior notice. The terms in effect at the time of your booking will apply.